

Command And Control for Winter Events

Kevin Collins Town of Westminster, Massachusetts



PLANNING AND EXECUTING ANY EVENT

- Planning stage, how training and logistics are handled and how critical they are “Plan the work and work the plan”
- Communicating with staff... does it stop there?
- Public outreach and feedback
- Recognizing areas to improve on
- Issuing the orders for the event

The 5 Paragraph Order

Keyword “SMEAC”

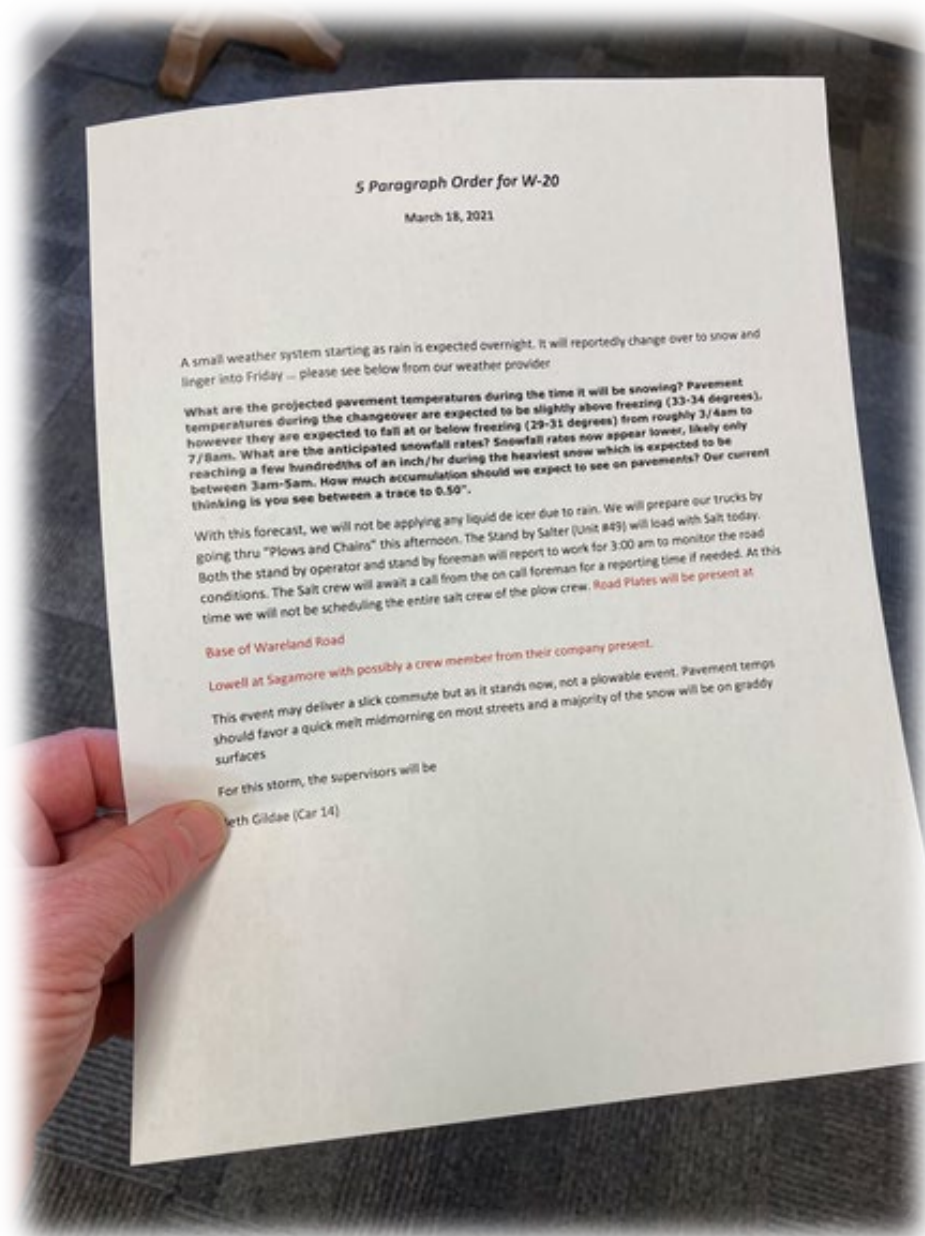
Situation- When and what kind of storm are we facing

Mission- Our plan of meeting the challenge
“Attacking it”

Execution- Will we respond with chemicals, will we plow it off

Administration and Logistics- The support before, during, and after the event

Command and Control- Who’s got the lead



Snow is expected to begin between about 9-11am Sunday and end at about 6-7pm. Current projections have about 1-3" of accumulation expected during this time, but this is greatly dependent on snowfall rates and pavement temperatures due to it mainly being the daylight hours. There has been a slight shift northward this system lately, so if that continues it is possible amounts are raised in future updates. Roadplates on Washington at Cameron are scheduled to be removed today (Friday 5 Feb 21)

With this forecast, we may attempt to apply Liquids Saturday on the residential and some secondaries. Plows and chains will have taken place on Friday afternoon prior to leaving. With this forecast and potential scheduling, we feel it is too soon to schedule a salt crew and will wait for updating for possible plowing... the storm track is uncertain at this point. All trucks should have been set up, fueled, and ready to roll. Again, keeping in mind with the COVID Issues, please wipe down your cab and anywhere you place your hands before you leave it today.

There are some substitutions due to COVID, and we could be light staffed for plowing this event. There will be a longer clean up period. Be sure to check in with Management staff prior to the storm. Again move your personal vehicles inside when you arrive and report that you are here.

Bring yourself a change of clothing in case you get wet, along with any medications you take within that period.

For this storm, the supervisors will be

Kevin Collins

Unit 53 (Liquids)

Tim Bania

Unit 15 (Schools and lots)

Beth Gildae

Unit 17 (Mobile Ops)

Mike Quinn

Unit 4 (Superintendent)

OUR ROLES AS FIRST RESPONDERS



- The way we carry ourselves and our past history is our entire reputation
- How do you treat your neighbors and how do they view your program?
- Does your training and education programs need development?

Strategies and Tactics

- What is the forecast we are dealt?
- Getting the crews out the door?
- Communicating during the storm
- Do we make the shift in materials or procedures?
- Should you be envisioning the next event???
- Are you encouraging teamwork and the ability to let the area leader run his or hers crew (tandem plowing, smaller trucks for intersections and cul-de-sacs)

Strategies and Tactics

- What about delivering the same level of service to the residents and motorists during these snow emergencies?
- Water service issues such as service or main leaks, hit or frozen hydrants
- Tree issues during the storm
- Recycling and curbside pick ups due to snow... are you going to be a day behind

QUESTIONS? JOIN OUR BREAKOUT ROOM

CONTACT ME

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